



SHELTER. SUPPORT. SOLUTIONS.

Shelter Client Advocate, Full-Time 2nd Shift, at Pillars Adult & Family Shelter

The **Shelter Client Advocate** is an *essential worker* who works at the Pillars Adult Shelter serving adults experiencing homelessness. Pillars provides shelter, support, and solutions to address the housing needs in our community.

We are looking for someone who is passionate about serving others and is interested in sharing their skills in a fast-paced shelter setting. The Shelter Client Advocate is responsible for daily shelter functions & for serving clients through their journey of moving into shelter, providing resources, and assisting to move out of shelter when ready; all while promoting a positive environment, encouraging self-sufficiency and being trauma informed.

The shelter is open 24/7 and is powered by employees and volunteers from the community. The Pillars team leads with the agency values of Respect, Collaboration, Empowerment and Grit.

Job Type: Full-time
Pay: \$16.16 per hour

Preferred Background and Shift Details

Customer service experience is a plus! Previous experience working with individuals experiencing homelessness or poverty is great!

This 40 hour per week position requires candidates to be available to work 8 hour shifts between 3:00pm – 11:00pm, 5 days during the week, Tuesday - Saturday. We encourage staff to attend all agency staff meetings, every other month (currently held virtually).

Benefits

Many benefits are offered such as health insurance, dental insurance, vision insurance, vacation, holidays, personal days, floating holidays, sick leave, short & long term disability, life insurance, 401k retirement account, Employee Assistance Plan and ongoing training of industry standards.

Work Environment

The Shelter Client Advocate must occasionally lift and/or move up to 50 pounds. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

COVID-19 considerations

Masks are required to be worn by all employees in common areas. COVID protocols are subject to change based on recommendations from the CDC and/or local health department recommendations.

To Apply:

Send resume/cover letter/application to Pillars, 605 E Hancock St, Appleton, WI 54911 or to Tracy Melzl, Pillars HR Assistant at tmelzl@Pillarsinc.org

Pillars is an Affirmative Action Equal Employment Opportunity employer committed to achieving a diverse workforce and to maintaining a community which welcomes and values a climate supporting equal opportunity and difference among its members. All qualified applicants will receive consideration for employment without regard to race, national origin, color, religion, age, genetics, sex, sexual orientation, gender identity, disability or veteran status

