

Peer Support Specialist and AODA Recovery Coach, Full-Time

Posted on Indeed 4/22/21

Job Description

Position Summary

From homelessness to coming home, Pillars provides shelter, support, and solutions to address the housing needs in our community. This full-time position reports to the Resource Center Program Manager.

The Peer Support Specialist and Recovery Coach engages and encourages mental health peers in recovery; encourages clients striving for substance abuse recovery and supports them through their recovery; and provides both clients and peers with a sense of community and belonging, supportive relationships, and valued roles.

Duties and Responsibilities

- Establishes healing relationships with peers and clients struggling with AODA issues
- Assists peers and clients to understand the purpose of peer support and recovery models
- Provide peers with the Substance Abuse and Mental Health Services administration (SAMHSA's) definitions of recovery and its components
- Intentionally shares his or her own Recovery Story as appropriate to assist peers, providing hope and help in changing patterns and behaviors
- Creates an environment of respect for peers and clients that honors the person centered planning in taking charge of their own lives
- Is trauma informed, mutually explores with peers and clients their experiences, and supports individuals in getting appropriate resources for help
- Have and use his/her own recovery/wellness plan that also includes a proactive crisis plan
- Encourages peers and clients to construct their own recovery/wellness plans that also include proactive crisis plans
- Supports peers and clients in crisis to explore options that may be beneficial to returning to emotional wellness
- Encourages peers and clients to become self-directed, focus on their strengths, exercise use of natural supports, develop their own recovery goals and strengthen valued roles within their community.
- Supports peers and clients in researching and locating resources that are beneficial to their needs and desires
- Understands and is able to explain the rights of peers
- Establishes acceptable boundaries with peers, and revisits boundaries on an ongoing basis

· Other duties as assigned

Core Competencies and Qualifications

- **Building Relationships** – Demonstrates exceptional relationship-building ability with clients, volunteers, and coworkers.
- **Communication** – Strong verbal and written communication skills and multiple levels: with clients, volunteers, coworkers.
- **Confidentiality** – Ability to maintain confidential information and safeguard the security of information of Pillars and our clients. Keep private information from unauthorized individuals, either within Pillars or others outside the organization.
- **Cultural Awareness and Sensitivity** – to those you are serving. Is mindful or conscious of similarities and differences between people from different groups. Is respectful and accepting of the differences and strives to understand them.
- **Adaptability** – Adapts to changes in the work environment; Manages competing demands; Changes approach or method to best fit the situation; Able to deal with frequent change, delays, or unexpected events.
- **Customer Service** – Manages difficult, emotional, and/or rapidly escalating situations; Responds promptly to need; Responds to requests for service and assistance; Meets commitments. Displays a positive attitude, demonstrates empathy and understanding, and interacts/presents solutions without judgment.
- **Interpersonal Skills** – Focuses on solving conflict, not blaming; Maintains confidentiality; Listens to others without interrupting; Keeps emotions under control; Remains open to other's ideas and tries new things.

Education and/or Experience

- High school diploma or general education (GED) required
- Wisconsin Mental Health Peer Specialist certification and formal training to support recovery (AODA Recovery Coach training) or working toward obtaining these credentials
- Group facilitation or co-facilitation experience
- Knowledge of methods for creating wellness/recovery plans and teaching others to create the same
- Previous experience providing peer support preferred

- Ability to travel locally to meet clients, with access to a reliable vehicle and possess a valid Wisconsin driver's license and automobile license

Job Type: Full-time

Pay: \$14.48 per hour