



# pillars REFERRAL GUIDE

## “Where did you stay last night?”



### Wait List Information

If you would like to be added to the shelter waitlist, you need to go in person to a Pillars Crisis Housing Site (Adult & Family Shelter, Adult Shelter, or Resource Center).

- Pillars staff will complete a background check with each client.
- The client will be added to the waitlist if eligible.
- The client is responsible for calling to check in before 4:00 pm each day to inform them they are still seeking shelter.

### Locations

**Crisis Housing Locations:**

**Pillars Adult Shelter**  
 1928 W College Ave. Appleton, WI 54914  
 920.734.9192 ext. 301  
*Open daily, 4:30 p.m. to 8:00 a.m.*

**Pillars Adult & Family Shelter**  
 400 N Division St.  
 Appleton, WI 54911  
 920.734.9192 ext. 200  
*Open daily, 24 hours*

**Pillars Resource Center**  
 129 S Mason St.  
 Appleton, WI 54914  
 920.734.9192 ext. 400  
*Open weekdays, 8:30 a.m. to 4:00 p.m.*

**Other Locations:**

**Administrative Office**  
 605 E Hancock St.  
 Appleton, WI 54911  
 920.734.9192  
*Open Mon-Thursday 8 a.m. to 4 p.m. and Fridays 8 a.m. to 12 p.m.*

*\*Please note that children are not allowed to be present at Pillars Resource Center or Pillars Adult Shelter*